



Interested applicants are invited to submit a cover letter and resume package via email to:

human.resourcenrnc@gmail.com

Please self-identify as First Nation, Metis or Inuit in your cover letter

*NRNC is committed to accessibility and accommodations to applicants throughout our hiring process.
If you require accommodations, please request via email.*

Pursuant to Section 24 of the Ontario Human Right Code, this position will give **preference to applicants who self-identify as members of an Indigenous community (First Nation, Metis or Inuit) in their cover letter transparently** as part of the recruitment process.

HOUSING FIRST CASE MANAGER

OVERVIEW

This position is responsible for engaging First Nations, Inuit, and Metis, individuals dealing with homelessness in the Niagara Region in hopes of providing cultural support services to assist them with finding and retaining a place to call home. A deep understanding of how the ongoing process of colonialism maintains social-economic gaps between Indigenous and non-Indigenous populations will assist in understanding the high percentage of Indigenous homelessness here in the Niagara Region. The Housing First mandate is to connect individuals experiencing homelessness quickly and successfully to permanent housing without preconditions and barriers to entry.

The successful candidate will demonstrate knowledge of mental health and addictions, as well as an understanding of the social barriers and challenges faced by urban Indigenous people. They will possess strong report writing skills and the ability to communicate effectively, both verbally and in writing. The role requires proficiency in Microsoft Office Suite, including Word, Excel, and Outlook, along with the ability to network and collaborate with internal programs and external agencies. The candidate must be able to work efficiently in a fast-paced team environment while demonstrating sound conflict resolution skills, professionalism, and diplomacy in all interactions.

Position Hours: 9 am – 5 pm, 40 hours per week, includes 1 hour paid lunch

Position Location: 382 Airport Road, Niagara on the Lake, Ontario, L0S 1J0

Salary and benefits will be discussed upon interview.

REQUIREMENTS

- 1. **CPIC - Vulnerable Screening**
- 2. **Driver License and Abstract**
- 3. **Valid Insurance with appropriate liability to transport clients**
- 4. **First Aid & CPR Certification**

The ideal candidate will have knowledge of mental health and addictions, along with an understanding of the social challenges experienced by urban Indigenous communities. Strong communication and report writing skills are essential, as well as proficiency in Microsoft Office (Word, Excel, and Outlook). The ability to collaborate with internal and external partners, thrive in a fast-paced team environment, and demonstrate effective conflict resolution and diplomacy is required.

EDUCATION

- 1. **Social Worker Diploma or related field**
- 2. **Previous related employment experience in community mental health and/or addictions**
- 3. **Experience working within an Indigenous community-based organization an asset**