



Interested applicants are invited to submit a cover letter and resume package via email to:

**human.resourcenrnc@gmail.com**

**Please self-identify as First Nation, Metis or Inuit in your cover letter**

*NRNC is committed to accessibility and accommodations to applicants throughout our hiring process.*

*If you require accommodations, please request via email.*

Pursuant to Section 24 of the Ontario Human Right Code, this position will give **preference to applicants who self-identify as members of an Indigenous community (First Nation, Metis or Inuit) in their cover letter transparently** as part of the recruitment process.

## STREET OUTREACH WORKER

### OVERVIEW

The Street Outreach Worker will establish a presence and build rapport with First Nations, Metis, and Inuit (FNMI) individuals who are experiencing homelessness. Your informed approach will assist FNMI peoples who are experiencing homelessness to reconnect in meaningful ways that will assist them to establish feelings of rootedness in addition to being physically sheltered.

The ideal candidate will possess a strong understanding of the homelessness and outreach systems, as well as the social barriers and challenges commonly faced by urban Indigenous peoples. They will demonstrate the ability to network and collaborate effectively with community partners, applying strong communication skills in both written and verbal forms. Proficiency with computers and relevant digital tools is required, alongside knowledge of harm reduction principles and practices. The candidate will also bring diplomacy, sound judgment, and conflict resolution abilities to navigate complex situations with sensitivity and professionalism.

**Position Hours:** 9 am – 5 pm, 40 hours per week, includes 1 hour paid lunch

**Position Location:** 382 Airport Road, Niagara on the Lake, Ontario, L0S 1J0

Salary and benefits will be discussed upon interview.

### REQUIREMENTS

1. **Up-to-Date Immunization Record**
2. **First Aide & CPR Certification**
3. **Vulnerable Screening**
4. **Driver License and Abstract**

Your working partnership with the Niagara Assertive Outreach Team will allow you to provide culturally supportive outreach in a team setting. Their street-based response facilitates engagement with individuals at a time where they are most likely to engage; truly meeting the client where they are. Working with the Niagara Assertive Outreach Team will inform Indigenous service providers of gaps in services and inform policy and strategic plans.

### EDUCATION

1. **Humanities, Human Service, Social Services Diploma or related field**
2. **Lived expertise or previous related employment experience, with the homeless population considered an asset**
3. **Non-Violence Crisis Intervention Training considered an asset**